

From: [LADWP Event Notification](#)
To: [Kent Smith](#)
Subject: Customer Service Saturday This Weekend!
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FOR IMMEDIATE RELEASE

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LADWP Letterhead



**LADWP to Hold Customer Service Saturday at
Four Regional Customer Service Centers on
July 11, from 9 a.m. to 1 p.m.**

***Special Workshop "Save Water, Save Power, Save Money" to
be Held at Crenshaw and Van Nuys Locations***

LOS ANGELES — The Los Angeles Department of Water and Power (LADWP) will hold Customer Service Saturday at four of its Customer Service Centers on July 11, 2015, from 9:00 a.m. to 1:00 p.m. Event locations are the Van Nuys, Watts, West Los Angeles and Crenshaw Customer Service Centers.

Customers who attend Customer Service Saturday at any of the four locations can expect assistance from staff who are able to take payments, process service order requests, answer billing questions and resolve billing issues. There will be informational tables and displays with helpful information on LADWP programs and services available to customers, as well as sign-up materials.

As part of the July 2015 Customer Service Saturday, LADWP will host customer workshops at its Crenshaw and Van Nuys locations. The workshop, "Save Water, Save Power, Save Money," will feature presentations by water supply and conservation experts. The workshop will be interactive, to accommodate questions from attendees. Workshops will start at 9:00 a.m. and 10:30 a.m. and last approximately one hour.

Locations of the Customer Service Centers (CSCs) are:

Crenshaw CSC
4030 Crenshaw Boulevard
Los Angeles, CA 90008

Van Nuys CSC
6550 Van Nuys Boulevard
Van Nuys, CA 91401

Watts CSC
1686 E. 103rd Street
Los Angeles, CA 90002

West Los Angeles CSC
1394 S. Sepulveda Boulevard
Los Angeles, CA 90025

For more information on Customer Service Saturday, please visit www.ladwp.com/saturdays. Customers are encouraged to bookmark this page and check back regularly for the latest news on the next event.

LADWP will hold [Customer Service Saturday](#) each month in 2015 on the second Saturday of the month.

View, download and print the July 2015 Customer Service Saturday [flyer](#).

View, download and print the July 2015 Customer Service Saturday [workshops flyer](#).

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